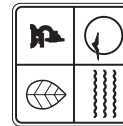


Missouri
Department of
Natural Resources

Operator Certification and Training Unit

Outreach and
Assistance Center

Environmental
Assistance Office



Missouri Department of Natural Resources
Environmental Assistance Office
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 Recycled Paper 05/2003

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The Operator Certification and Training Unit

The Operator Certification and Training Unit is part of the Environmental Assistance Office (EAO), a non-regulatory service of the Department of Natural Resources. Our mission is to provide information, assistance and training to small business owners, farmers, local governments and the general public on ways to control or reduce pollution. We also help people go beyond the minimum regulatory requirements to include environmental considerations as a central part of their planning and operations. We do this by providing technical and managerial assistance, financial planning assistance and other kinds of help, training and information.

The operator certification and training unit has two primary duties: certification of water supply, wastewater and concentrated animal feeding operations (CAFO) operators, and coordination of training provided for these people. There are about 3,700 individuals holding water and wastewater certifications. The department assumed the certification of wastewater operators in 1977 and the certification of water supply operators in 1987. Prior to that time, the Missouri Operators Certification Board conducted voluntary programs. The CAFO operators certification activity began in 1996.

The Operator Certification and Training Unit Services Include

- ◆ Issuing operator certifications after successful completion of examinations.
- ◆ Development of a statewide training plan for water supply, wastewater and CAFO operators. A syllabus provides trainers and operators with academic guidance.
- ◆ Presenting information at professional conferences.
- ◆ Coordinating and approving training for certified operators.
- ◆ Developing training materials.
- ◆ Developing nationally accepted test questions and scoring all examinations in-house.
- ◆ Identifying what training is being provided, who provides it, where it is held, what geographic areas in Missouri need additional training and how to address the needs of the operators.
- ◆ Publishing a bimonthly newsletter for certified operators. The department's Environmental Assistance Office, Public Drinking Water and Water Pollution Control programs use this newsletter, *Water and Wastewater Digest*, to keep operators informed on upcoming training courses, changes in state and fed-

eral regulations and other items of interest to operators and the systems that employ them.

- ◆ Reviewing and approving approximately 850 training courses per year for operators in Missouri.
- ◆ Proctoring examinations monthly in the central office and the six regions on a rotating basis to accommodate operators throughout Missouri in taking their certification examinations.

Available Certifications

- ◆ Drinking Water Treatment Levels A, B, C, D
- ◆ Drinking Water Distribution Levels III, II, I
- ◆ Wastewater Treatment Levels A, B, C, D
- ◆ Concentrated Animal Feeding Operations, Waste Management Systems, Levels A, B

If you need assistance with any of the areas that the operator certification and training unit covers, please call us, send us a fax or visit our homepage on the Internet. We will be glad to help you.